



## MULTITEL PAGLIERO S.P.A.

Capitale sociale 2.570.000 € i.v. | CF e P.IVA IT00185720042 | Reg. Impr. Monza e Brianza 00185720042 | REA MB-869555  
**Sede legale** Via dell'Offelera 106 - 20861 Brugherio (MB) | [www.multitelgroup.com](http://www.multitelgroup.com) - [info@multitelgroup.com](mailto:info@multitelgroup.com)

## RETURN FORM - EXERCISE OF THE RIGHT OF WITHDRAWAL

You can request the 'Return Code' by sending an e-mail to [support\\_mt@personaltime.it](mailto:support_mt@personaltime.it) or by contacting us via the CONTACTS page: <https://multitel.shop/contacts/>.

To make a return, all available fields must be completed in block letters, except for the 'Return Code' field.

When you have received the 'Return Code', you must:

- transcribe the Return Code in the space provided;
- insert this form in the package together with the products you wish to return.

We thank you for your cooperation!

### YOUR DATA

Name	Surname
Address	
Phone	Email

### ORDER DATA

Order No.	Return code
Reason for return (optional)	
Any notes	
Description and detail Product(s) returned	

In accordance with the GTCS accepted at the time of purchase, the exercise of the right of withdrawal is subject to the following conditions:

1) Within 14 (fourteen) days of receipt of the returned product, this form, correctly completed, must be sent by e-mail to Personal Time, which will then send the 'Return Code'.

2) Within the same term of 14 (fourteen) days from receipt of the "Return Code", you must transcribe the "Return Code" on this form and deliver the product(s) to be returned, together with this form complete with the "Return Code", to Personal Time, at the address Via delle Industrie, 41 - 30024 Musile di Piave (VE) - Italy. In the event of returning several products, they must be returned to Personal Time at the same time and/or with the same shipment.

It is also necessary that: a) each product is intact; b) all tags and labels are unaltered and still attached to the product; c) each product is returned in its original packaging; d) the return is accompanied by the form completed in all its parts and complete with the "Return Code". Following the legitimate exercise of the right of withdrawal, the Seller shall refund the price of the returned product, including the cost of the first shipment, within 30 (thirty) days from the date on which it became aware of the exercise of said right.

#### Direzione ed amministrazione

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#### Filiali

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